



Source Photonics: Our Commitment Remains

Dear Valued Customers and Employees:

Source Photonics is committed to serve its customers, employees, and partners during this time of health crisis by continuously monitoring the rapidly evolving COVID-19 situation and by providing useful information to address any concerns you may have. Our thoughts are with those impacted, both globally and within our communities. Our company's priorities remain the same and that is to ensure the safety and well-being of our team while continuously providing outstanding products and support to our customers.

We are committed to:

EMPLOYEE HEALTH



Our employees are encouraged to work from home, if they are able to and utilize web and teleconferencing capabilities to stay connected and to serve our customers.

Unnecessary travels were also restricted and participation at tradeshows and other conferences were cancelled to promote social distancing.

SUPPLY CHAIN MANAGEMENT

Source Photonics ensures the uninterrupted operations of our factories in Chengdu, Jintan, and Taiwan. Our factories are up and running. Our teams in these locations and in other parts of the world are committed to deliver our products and services to our customers.

Our integrated manufacturing approach is critical in managing the entire value chain from laser production through transceiver assembly. This gives SP a differentiated capability that allows flexibility during this time of COVID-19 pandemic. Our factories are well-positioned to enhance speed to market, yield manufacturing innovations, and offer flexibility our customers need to address the increase in demand for more bandwidth.





CUSTOMER SUPPORT



Our Customer Support is available 24/7.

Due to some travel restrictions that were implemented, our team at SP will be continuously available via video or audio-conferencing meetings or phone calls in lieu of face-to-face meetings.

If you need product information, our latest products and brochures can be found on our website, www.sourcephotonics.com.

If you have any other questions, please reach out to our Sales Managers or email us at globalsales@sourcephotonics.com.

Source Photonics is monitoring the situation across all our locations and are always prepared to address any concerns our customers may have as the health and safety of our entire workforce, including our factory workers, and our customers is of paramount importance.

Source Photonics has always been resilient to challenges and we are confident that we will all get through this, by staying true to our commitment to put our customers and employees first and to deliver innovative solutions to enable global connectivity.

Thank you for your continued support and we hope that you remain healthy and safe.

Sincerely,

Weiming Li

CEO & President

Source Photonics